

Joseph Simo

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 <https://joesimo.com>

Summary

Information Technology Administrator with years of experience in data centers. Outgoing and detail-oriented, I am proficient at building and maintaining professional networks, data centers, servers and disaster recovery. Telematics Engineering.

Experience



IT Systems Administrator

Brox Industries, Inc.

Jan 2019 - May 2020 (1 year 5 months)

Daily:

Data Center: Physically check datacenter for any hardware errors displayed on servers, hard drives, switches, firewalls, etc

Server UPS: Verify the UPS battery life and conditions

Temperature: Verify the datacenter complies with the required temperature and humidity

Server Drives: Check the OpManager for any server alarms regarding disk space and proceed to solve the problem as needed

Domain Controllers: Login to each Domain Controller (3 DC) and verify that all services are up and running. Verify that the DHCP scope has enough free addresses for all network devices, delete unused entries as needed.

Vsphere/Vcenter: Verify that there are no errors or warnings with the ESXi server and solve them as needed, generally needs to auto configure HA after updating the OS for the Vcenter.

VPN: Verify all VPN connections are up and proceed to troubleshoot as needed

SonicPoints: Verify all SonicPoints are in working conditions for each branch

ATAs: Login to the phone switch to verify that all the important ATAs (gas lines) are connected and working.

Cameras: Check that all the cameras are working properly

Backups: Verify the disaster recovery backups from Unitrends have no errors and completed successful. Verify the Barracuda OneDrive backups are completed.

Libra databases: Verify that all databases backups are completed with less than 50MB, if it reaches more than 50MB that means I need to compact that database the same day at night.

Endpoint Antivirus: Verify that the endpoint antivirus has no warnings or quarantined files, if it does then proceed to clean the computer with antivirus/antimalware tools.

Weekly:

Compact the Libra Dracut database every Friday night

Monthly:

Update all the Operating systems from all the servers starting the first Friday night after the 15th of each month and finishing up on Saturday night. Remember to do Snapshots of the critical servers (SQL) before updating and then proceed and delete the Snapshot after completed the updates.



IT Generalist

Brox Industries, Inc.

Jun 2018 - Jan 2019 (8 months)

80% helpdesk/desktop managing the ticket queue and 20% running out to different sites when needed.
Windows (08/12 servers) and windows 7 OS
Vmware
Cisco Networking equipment
There are hands on projects from time to time implementing new networking and systems equipment
Plans to implement a new ERP system and database (specific to manufacturing)
Individual printer support



IT Technician

Technology Seed

Mar 2018 - Mar 2018 (1 month)

Managing Active Directory, SonicWall Firewall, VPNs, Unifi wireless controller and office365 accounts and printers for clients.



Printer Operator

3DecorLLC

Feb 2018 - Mar 2018 (2 months)

In charge of printers operations at 3Decor, troubleshooting and maintaining the MUTOH printers and managing the printing orders.



IT Engineer

Never Off Technology

Jan 2017 - Sep 2017 (9 months)

Disaster recovery, high availability, business continuity, local and cloud virtualization, granular restores, backups differential/incremental/full. Disaster recovery appliances installation, troubleshooting, security.



IT Administrator

Macromedica Dominicana

Jun 2015 - Jan 2017 (1 year 8 months)

Department Head, microsoft SQL databases administrator, terminal servers, active directory, domain controller, telephony, vpn, virtualization, load balance, cabling, infrastructure.



Founder

simohost.com

Jan 2011 - Jun 2015 (4 years 6 months)

Domain Names, web hosting, web design, emails, Wordpress, e-commerce, SEO



Real State Agent

Cindsa

Jan 2011 - May 2011 (5 months)

Data entry, sales and customer relationships



Customer Support Specialist

ACN

May 2010 - Jul 2010 (3 months)

ACN VoIP Help Desk, Customer Support, VoIP troubleshooting and setup



Store Manager

Soltek

Jun 2008 - Oct 2008 (5 months)

Professional network, routing and switching consultant.

Education



Pontificia Universidad Católica Madre y Maestra

Bachelor of Science - BS, Telematics Engineering

2006 - 2014

The degree in Telematics Engineering is the reference degree for the development and programming of networks and applications that make the Information Society possible.



Cisco Networking Academy

CCNA 1, IT

2004 - 2005

Networking Basics



Cisco Networking Academy

CCNA 2, IT

2004 - 2005

Routers and Routing Basics



Cisco Networking Academy

CCNA 3, IT

2004 - 2005

Switching Basics and Intermediate Routing



Cisco Networking Academy

CCNA 4, IT

2004 - 2005

WAN Technologies



Cisco Networking Academy

IT 1, IT

2004 - 2004

Hardware and Software



Cisco Networking Academy

IT 2, IT

2005 - 2005

Servers and Network OS

Licenses & Certifications



Microsoft MTA - Microsoft



CompTIA A+ - CompTIA



CompTIA Network+ - CompTIA

Issued Sep 2017 - Expires Sep 2020



Barracuda Email Security Service Certified Engineer - Barracuda

Issued Apr 2017 - Expires Apr 2020



Barracuda Web Security Service Certified Engineer - Barracuda

Issued May 2017 - Expires May 2020



Barracuda SignNow - Barracuda

 **Datto Technical Specialist I** - Datto, Inc.

Issued 2017 - Expires 2020

 **Datto Technical Specialist II** - Datto, Inc.

Issued 2017 - Expires 2020



Unitrends Certified Associate (UCA) - Unitrends



Cert Prep: FAA Part 107 Commercial Drone License - LinkedIn

Skills

IT • Telecommunications • Web Development • Customer Service • Windows • HTML • Web Design • E-commerce • Mobile Devices • TCP/IP